

GRIEVANCE REDRESSAL COMMITTEE

The management is highly sensitive to any kind of student's problem and very keen to solve it at the earliest. Hence, as a mechanism to address and solve the problems then and there, Students Grievance Redressal Committee was established. All kind of grievances, either academic or non-academic should be sent to the committee through the class in charges for Redressal. The committee, in turn, has to address the problem and solve it within the time frame depending upon the seriousness of the grievance. The Committee is headed by the principal who is assisted by the Heads of various departments.

OBJECTIVES OF GRIEVANCE REDRESSAL COMMITTEE

The objectives of the committee are

- To ensure a hassle-free atmosphere for the students to pursue their studies in the campus
- To make sure that there exists a very cordial relationship among the students and between students and staff.
- To address the grievance and find a solution at the shortest time duration.
- To create a situation wherein the students are free to express their grievances without being afraid of victimization, in case of grievances
- To give counseling to students wherever needed.

The Committee for the academic year 2024-25 is constituted with the following members:

S. No	Name of the members	Designation	Role in the Committee
1	Dr. B. Gopal	Principal	Chairman
2	Mrs. N. Anitha	Assistant professor, H&S	Coordinator
3	Mrs. N. Jayamma	Coordinator , IQAC	Member
4	Mr. I. Narasimha Rao	HOD, Dept Of CSE	Member
5	Mr. D. Ramesh	HOD, Dept Of ECE	Member
6	Dr. P. Vijaya Lakshmi	HOD, Dept Of MBA	Member
7	R. Rithika.	Student	Member
8	V .Niharika	Student	Member

Functions:

The students can lodge the complaints.

- Complaints and suggestion box have been installed in the college campus, Suggestions and complaints can be given in handwritten.
- The complaints and suggestions relating to improve academics and administration of the college are encouraged.
- The cases will be handled by the committee members immediately and promptly.
- The cell will review all the suggestions and act as per the management rules and regulations.
- The grievance cell submit the report to the authority about the cases handled, solved and pending cases if any which require direction and guidance from the higher authorities.
- Encouraging the students of the college to respect the rights and dignity of one another and show utmost restraint and patience whenever the situation arises.
- The cell formally will review all cases and will prepare statistical reports about the number of cases received

